

WILPINJONG COAL PTY LTD

COMMUNITY COMPLAINTS REGISTER
SUMMARY

from

1 January 2013 to 31 December 2013

2013
Community Complaints Register Summary

| Date of Complaint | Environmental Concern Raised | Issue | Action Taken |
|-------------------|------------------------------|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10/01/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 11/01/2013 | Mine noise | Noise | Complaint investigated. Operations were modified to address complaint. The complainant was contacted by WCPL staff. |
| 11/01/2013 | General dust | Dust | Complaint investigated. The complaint could not be explained. The complainant was contacted by WCPL staff. |
| 12/01/2013 | Mine noise | Noise | Complaint investigated. The noise complaint could not be attributed to WCPL operations. The complainant was contacted by WCPL staff. |
| 14/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 15/01/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 15/01/2013 | General dust | Dust | Complaint investigated. Dust levels measured at the time of the complaint did not indicate that WCPL was the cause. The complainant was contacted by WCPL staff. |
| 16/01/2013 | Mine noise | Noise | Complaint investigated. Operations were modified to address complaint. The complainant was contacted by WCPL staff. |
| 17/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 17/01/2013 | Mine noise | Noise | Complaint investigated. The noise complaint could not be attributed to WCPL operations. The complainant was contacted by WCPL staff. |
| 18/01/2013 | Mine noise & odour | Noise & Odour | Complaint investigated. A large temperature inversion had occurred around the time of the complaint. The inversion would have amplified the noise and may have intensified any odour. The complainant was contacted by WCPL staff. |

2013
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| 18/01/2013 | Mine noise, odour and dust | Noise, Dust & Odour | Complaint investigated. A large temperature inversion had occurred around the time of the complaint. The inversion would have amplified the noise and may have intensified any odour. The dust complaint could not be explained. The complainant was contacted by WCPL staff. |
| 18/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 18/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 19/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 22/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 21/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 22/01/2013 | Mine noise | Noise | Complaint investigated. Operations were modified to address complaint. The complainant was contacted by WCPL staff. |
| 22/01/2013 | Burning coal smell | Odour | Complaint investigated. Confirmed action being taken to address concern. The complainant was contacted by WCPL staff. |
| 29/01/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 29/01/2013 | Mine noise | Noise | Complaint investigated. ARTC work on the nearby railway line was found to be the cause of the complaint. The complainant was contacted by WCPL staff. |
| 03/02/2013 | Mine noise | Noise | Complaint investigated. Measured noise levels did not indicate that WCPL was the cause of the complaint. High humidity and fog may have amplified environmental noise. The complainant was contacted by WCPL staff. |

2013
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| 05/02/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 07/02/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 09/02/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 10/02/2013 | Mine noise | Noise | Complaint investigated. The complainant was contacted by WCPL staff. |
| 23/02/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. The complainant was contacted by WCPL staff. |
| 14/03/2013 | Mine noise & odour | Noise & Odour | Complaint investigated. Noise levels recorded at time of complaint were below EPL limit. The reported odour couldn't be explained. The complainant was contacted by WCPL staff. |
| 21/03/2013 | Mine noise | Noise | Complaint investigated. At time of complaint: (i) an inversion had formed; (ii) noise levels recorded were below EPL limit; and (iii) frequency analysis found low frequency noise (typically mine noise) was not evident. The complainant was contacted by WCPL staff. |
| 22/03/2013 | Mine noise | Noise | Complaint investigated. Mine noise was not audible at Wollar. Noise levels recorded were below EPL limit. The complainant was contacted by WCPL staff. |
| 25/03/2013 | Dust cloud | Dust | Complaint investigated. Reported dust cloud was found to be smoke from a 'hazard reduction burn' near Wollar. The complainant was contacted by WCPL staff. |
| 28/03/2013 | Mine noise | Noise | Complaint investigated. Mine noise was not audible at Wollar. Noise levels recorded were below EPL limit. Pit 4 operations had already stopped because of wet weather. The complainant was contacted by WCPL staff. |

2013
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| 02/04/2013 | Burning coal smell | Odour | Complaint investigated. Action taken to ensure no offsite odour. WCPL staff phoned the complainant. |
| 08/04/2013 | Burning coal smell | Odour | Complaint investigated. WCPL staff visited Wollar. No odour detected in Wollar. Slight odour noticed on Wollar Road. Action taken to ensure no offsite odour. WCPL staff phoned the complainant. |
| 10/04/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 12/04/2013 | Burning coal smell | Odour | Complaint investigated. WCPL staff visited Wollar. No odour detected in Wollar. Slight odour noticed on Wollar Road. Action taken to ensure no offsite odour. WCPL staff phoned the complainant. |
| 13/04/2013 | Mine noise | Noise | Complaint investigated and a cause not identified. WCPL staff phoned the complainant and arranged to carry out further monitoring. |
| 14/04/2013 | Burning coal smell | Odour | Complaint investigated. WCPL staff visited Wollar before complaint made. No odour detected in Wollar. WCPL staff phoned the complainant. |
| 15/04/2013 | Burning coal smell | Odour | Complaint investigated. WCPL staff visited Wollar. Odour from hazard reduction burns noticed in Wollar. No burning coal smell detected onsite. WCPL staff phoned the complainant. |
| 20/04/2013 | Burning coal smell | Odour | Complaint investigated. No burning coal smell was reported onsite. WCPL staff phoned the complainant. |
| 22/04/2013 | Burning coal smell | Odour | Complaint investigated. No burning coal smell was detected onsite. WCPL staff phoned the complainant. |
| 23/04/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 25/04/2013 | Burning coal smell | Odour | Complaint investigated. WCPL staff visited Wollar. No odour detected in or around |

2013
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| | | | Wollar. WCPL staff phoned the complainant. |
| 27/04/2013 | Burning coal smell & mine noise | Odour & Noise | Complaint investigated. WCPL staff at Wollar reported no odour. Noise levels recorded by the Wollar noise monitor were compliant. WCPL staff phoned the complainant and arranged follow-up meeting to discuss their concerns. |
| 27/04/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by the Wollar noise monitor were compliant. WCPL staff phoned the complainant. |
| 29/04/2013 | Burning coal smell | Odour | Complaint investigated. WCPL staff visited Wollar. No odour detected in Wollar. WCPL staff phoned the complainant. |
| 30/04/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by the Wollar noise monitor were compliant. WCPL staff phoned the complainant. |
| 01/05/2013 | Spontaneous combustion odour | Odour | Complaint investigated. WCPL staff visited Wollar before complaint made. No odour detected at Wollar. WCPL staff phoned the complainant. |
| 06/05/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by real-time noise monitors appeared compliant. WCPL staff phoned the complainant. |
| 08/05/2013 | Noise & vibration | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 11/05/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by real-time noise monitors appeared compliant. WCPL staff phoned the complainant. |
| 12/05/2013 | Sulphur smell | Odour | Complaint investigated. Odour not able to be confirmed. WCPL staff phoned the complainant. |
| 13/05/2013 | Mine noise | Noise | Complaint investigated. Site operations modified to address complaint. WCPL staff phoned the complainant. |
| 15/05/2013 | Sulphur odour | Odour | Complaint investigated. WCPL staff visited Wollar. No odour detected at Wollar. WCPL staff phoned the complainant. |

2013
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|-------------------|------------------------------|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 15/05/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 17/05/2013 | Noise and sulphur smell | Noise & Odour | Complaint investigated. Noise levels recorded by Wollar real-time noise monitor appeared compliant. Odour not able to be confirmed. WCPL staff phoned the complainant. |
| 21/05/2013 | Sulphur odour | Odour | Complaint investigated. WCPL staff visited Wollar. No sulphur odour detected at Wollar. WCPL staff phoned the complainant. |
| 22/05/2013 | Vibration from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 27/05/2013 | Sulphur odour | Odour | Complaint investigated. WCPL staff visited Wollar. No sulphur odour detected at Wollar. WCPL staff phoned the complainant. |
| 30/05/2013 | Gas smell | Odour | Complaint investigated. WCPL staff visited Wollar. A faint, short-lived odour detected at Wollar. Odour too weak to identify its source. Complainant declined a return phone call. |
| 01/06/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by real-time noise monitor appeared compliant. Mine noise not detected in live audio. WCPL staff phoned the complainant. |
| 03/06/2013 | Vibration from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff didn't phone the complainant at their request. |
| 05/06/2013 | Spontaneous combustion odour | Odour | Complaint investigated. WCPL staff visited Wollar within 20 minutes. No odour detected at Wollar. WCPL staff phoned the complainant. |
| 05/06/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by real-time noise monitor appeared compliant. Temperature inversion (>3°C/100m) existed at time of complaint. WCPL staff phoned the complainant. |
| 20/06/2013 | Noise from blast | Blast | Complaint investigated. Two blasts had occurred due to a misfire. Overpressure and vibration levels measured during both blasts |

2013
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|-------------------|------------------------------|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | were below EPL limits. WCPL staff didn't phone the complainant at their request. |
| 22/06/2013 | Smell | Odour | Complaint followed up on site. The source of the odour couldn't be confirmed. Action taken as a precaution. WCPL staff phoned the complainant. |
| 25/06/2013 | Vibration from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 25/06/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. Complainant withdrew complaint when advised blast was from WCPL and not Moorlaben Coal. |
| 27/06/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. WCPL staff also visited complainant and monitored a second blast. Overpressure and vibration levels measured at the Complainant's home were also well below EPL limits. |
| 27/06/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 27/06/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. Further action taken to investigate blasts in this area. |
| 04/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff spoke to the complainant. |
| 05/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff emailed the complainant. |
| 08/07/2013 | Strong Odour | Odour | Complaint followed up on site. WCPL staff visited Wollar within 20 minutes. No odour |

2013
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|-------------------|------------------------------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | detected at Wollar. WCPL staff phoned the complainant. |
| 10/07/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by real-time noise monitor appeared compliant. WCPL staff phoned the complainant. |
| 11/07/2013 | Mine noise | Noise | Complaint investigated. Noise levels recorded by real-time noise monitor appeared compliant. Additional noise monitoring carried out to confirm real-time noise levels. WCPL staff phoned the complainant. |
| 15/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. |
| 17/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 19/07/2013 | Nauseous smell | Odour | Complaint followed up. The odour couldn't be confirmed. WCPL staff didn't phone the complainant at their request. |
| 20/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. |
| 26/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff emailed the complainant. |
| 27/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. |
| 28/07/2013 | Mine noise | Noise | Complaint investigated. Site operations modified to address complaint. WCPL staff phoned the complainant. |
| 30/07/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 02/08/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels appeared compliant at that time. WCPL staff phoned the complainant. |

2013
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| Date of Complaint | Environmental Concern Raised | Issue | Action Taken |
|-------------------|------------------------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 02/08/2013 | Mine noise | Noise | Complaint investigated. Site operations modified to address complaint. WCPL staff phoned the complainant. |
| 06/08/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels appeared compliant at that time. An inversion of >3°C/100m also existed. Complainant requested no return call from WCPL staff. |
| 06/08/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels appeared compliant at that time. Site operations were nonetheless modified. WCPL staff phoned the complainant. |
| 07/08/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. No benzene recorded at Wollar from blast. WCPL staff phoned the complainant. |
| 15/08/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels influenced by strong southerly wind (>3m/s). WCPL staff phoned the complainant. |
| 17/08/2013 | Vibration from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during blast were below EPL limits. WCPL staff phoned the complainant. |
| 28/08/2013 | Noise and dust from Mine | Noise & Dust | Complaint investigated. Recorded noise and dust levels were compliant at that time. WCPL staff phoned the complainant. |
| 28/08/2013 | Noise from blast | Blast | Complaint about an earlier blast investigated. Overpressure and vibration levels measured during that blast were below EPL limits. WCPL staff phoned the complainant. |
| 02/09/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 05/09/2013 | Spontaneous combustion odour | Odour | WCPL staff visited Wollar Village shortly after the complaint to investigate odour. No odour was detected. WCPL staff phoned the complainant. |
| 07/09/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels appeared compliant at that time. WCPL staff phoned the complainant. |

2013
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|-------------------|--------------------------------------------------------------------------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 07/09/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels appeared compliant at that time. WCPL staff phoned the complainant. |
| 07/09/2013 | Dust from blast | Blast | Complaint investigated. Dust observed while driving past Mine site. Blast believed to be compliant. WCPL staff phoned the complainant. |
| 12/09/2013 | Dust from tractor slashing | Leaseholder | Complaint involved a Lessee of WCPL land and so not an environmental matter. The issue was nonetheless investigated and resolved. WCPL staff phoned the complainant. |
| 12/09/2013 | Dust from tractor slashing, cattle in Wollar Creek & agistment of horses | Leaseholder | Complaint involved a Lessee of WCPL land and so not an environmental matter. The issues were nonetheless investigated and resolved. WCPL staff phoned the complainant. |
| 12/09/2013 | Dust from tractor slashing | Leaseholder | Complaint involved a Lessee of WCPL land and so not an environmental matter. The issue was nonetheless investigated and resolved. WCPL staff phoned the complainant. |
| 14/09/2013 | General dust | Dust | Complaint investigated. Dust levels measured at the time of the complaint appeared compliant. Site operations were nonetheless modified for visual dust. WCPL staff couldn't contact the complainant. |
| 15/09/2013 | Black dust cloud | Dust | Complaint investigated. Site operations were modified to control visual dust. WCPL staff phoned the complainant. |
| 23/09/2013 | Mine noise | Noise | Complaint investigated. An inversion of >3°C/100m existed, which may have amplified noise. Despite the inversion site operations were nonetheless modified to address complaint. WCPL staff phoned the complainant. |
| 28/09/2013 | Mine noise | Noise | Complaint investigated. Recorded noise levels appeared compliant at that time. WCPL staff phoned the complainant. |
| 01/10/2013 | Dust in Area | Dust | Complaint investigated. Site operations were modified and equipment stood down to control on-site dust. WCPL staff phoned the |

2013
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| Date of Complaint | Environmental Concern Raised | Issue | Action Taken |
|-------------------|------------------------------------------------------------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | complainant. |
| 03/10/2013 | Dust in Area | Dust | Complaint investigated. Site operations were modified and equipment stood down to control on-site dust. WCPL staff phoned the complainant. |
| 04/10/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 04/10/2013 | Noise from blast (plus various social & economic concerns) | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 10/10/2013 | Dust from Mine Site | Dust | Complaint investigated. Prior to the complaint being made site operations were modified and equipment stood down to control on-site dust. WCPL staff phoned the complainant. |
| 13/10/2013 | Dust from Mine Site on 10/10/2013 | Dust | Complainant sought meeting with GM Wilpinjong Coal to discuss dust and other concerns. Phone meeting held shortly after complaint made. |
| 14/10/2013 | Speeding Driver | Road | Complaint made about Mine vehicle perceived to be speeding through Wollar Village. Driver of vehicle identified and spoken to about their driving behaviour. |
| 15/10/2013 | Spontaneous Combustion Odour | Odour | Complainant believed they saw smoke from Mine site and later could smell odour at Wollar Village ('Wollar'). WCPL staff visited Wollar shortly after the complaint to investigate odour. No odour was detected. WCPL staff phoned the complainant. |
| 15/10/2013 | Noise from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 15/10/2013 | Noise & Vibration from blast | Blast | Complaint investigated. Overpressure and vibration levels measured during the blast were below the limits specified in the EPL. WCPL staff phoned the complainant. |
| 17/10/2013 | Dust in Area | Dust | Complaint investigated. WCPL staff visited Wollar Village shortly after receiving the complaint to investigate dust. No visible dust |

2013
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| | | | observed in the skyline or in the direction of the Mine. WCPL staff phoned the complainant. |
| 17/10/2013 | Dust in Area | Dust | Complaint investigated. Prior to the complaint being made site operations were modified and equipment stood down to control on-site dust. WCPL staff phoned the complainant. |
| 20/10/2013 | Mine Noise | Noise | Complaint investigated. Equipment had been stood down to control noise. WCPL staff phoned the complainant. |
| 02/11/2013 | Dust in Air | Dust | Complaint investigated. Dust observed by complainant was from an earlier blast. Dust confined to Mine site. WCPL staff phoned the complainant. |
| 02/11/2013 | Noise from Mine | Noise | Complaint investigated. Real-time noise levels appeared compliant and Mine noise not obvious in live audio. WCPL staff phoned the complainant. |
| 09/11/2013 | Noise from Mine | Noise | Complaint investigated. Real-time noise levels appeared compliant and Mine noise not obvious in live audio. WCPL staff phoned the complainant. |
| 19/11/2013 | Blast Notifications | Blast | Complaint investigated. Delay in sending blast notification caused by railway line possession, which is outside the control of WCPL. WCPL staff phoned the complainant. |
| 23/11/2013 | Noise from Mine | Noise | Complaint investigated. Real-time noise levels appeared compliant and Mine noise not obvious in live audio. WCPL staff phoned the complainant. |
| 23/11/2013 | Noise from Mine | Noise | Complaint investigated. An earlier thunderstorm may have caused the complaint. Real-time noise levels appeared compliant and Mine noise not obvious in live audio. WCPL staff phoned the complainant. |
| 04/12/2013 | Noise from Mine | Noise | Complaint investigated. An inversion of >3°C/100m existed, which may have amplified noise. WCPL staff phoned the complainant. |
| 10/12/2013 | Loose Wall Tiles | Property | Complaint investigated. WCPL staff provided the complainant with blast monitoring results for past 12 months. Complainant later confirmed that pier under house had 'shifted' because mortar had eroded. Age of house the likely cause of wall tiles coming loose. |

2013
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| 22/12/2013 | Noise from Mine | Noise | Complaint investigated. Equipment stood down to control noise. WCPL staff phoned the complainant. |
| 22/12/2013 | Noise (& Dust) from Mine | Noise | Complaint investigated. Equipment stood down to control noise. With regards to dust, PM10 dust levels recorded at Wollar Village were compliant. WCPL staff phoned the complainant. |
| 29/12/2013 | Dust in Air | Dust | Complaint investigated. Reported dust in air likely caused from regional weather conditions. PM10 dust levels recorded at Wollar Village were compliant. WCPL staff phoned the complainant. |