METROPOLITAN COAL - 2015 COMPLAINTS REGISTER

Complaint #	Person Receiving Complaint	Quarter	Date Received	Time Received	Method Of Contact	Nature Of Complaint	Action Taken By Licencee	Follow Up Contact
2016_1	Ryan Pascoe (Manager -Safety & Environmental Services) & Stephen Love (Environment & Community Coordinator	1	8/03/2016			trucking.	Metropolitan confirmed that all dust controls were operational including truck wash, road washing and stockpile dust suppression sprays. Metropolitan outlined that current very dry weather conditions were exacerbating the issue and discussed potential further dust control measures with EPA which could be implemented in future during exceptional circumstances.	Actions communicated